

CampEngland

Coaching by England Sports Group



Our Complaints Procedure

Step 1

In the first instance, please ask to speak to the Camp Director, they should be able to listen and resolve any concerns.

Step 2

If you feel your complaint, has not been successfully dealt with, or you prefer to raise directly with England Sports Group, please call our head office on 0800 043 0707. Our Customer Service Team will document your complaint and fully investigate (usually within 24 hours).

We strive to resolve any complaints quickly and effectively. You always have the option to contact Ofsted directly with a complaint by calling 0300 123 1231.

England Sports Group
www.englishsportsgroup.com
0800 043 0707